SEB troubleshooting.

1. Task manager disabled after a laptop was locked with SEB.
   Answer -
   Task manager disabled after a laptop was locked with SEB:
   a. Check if you’re able to re-launch SEB correctly, and exit properly. In that case, the issue may be fixed. If not - continue with the following steps:
   b. Open the Registry Editor:
      Either press Winkey+R or go to Start and Run.
      Type “regedit” and press Enter.

   c. If Registry Editor is also disabled, you will first need to enable registry editing.

   d. Navigate to : HKEY_CURRENT_USER\Software\Microsoft\Windows\Current Version\Policies\System
(If “System” key is not there, you’ll need to create it yourself: click with the right key on “Policies”, Choose “New”, “Key”, name the New Key - System )

e. On the central area of the Registry Editor, you should find an item named “DisableTaskMgr”. If it’s not there, create it by clicking “System” with the right key. Choose “New”, “DWORD”. A new item will be created, name it
f. Now double-click “DisableTaskMgr”. A new window will pop-up. Make sure “Value data” is set to 0.

![Edit DWORD (32-bit) Value](image)

- **Value Name**: DisableTaskMgr
- **Value data**: 0

![Edit DWORD (32-bit) Value](image)

g. Close the Registry Editor, and give Task Manager another try.

h. Still not working -> Try restarting your computer and hopefully the issue will be resolved.

2. Unable to run SEB with error, due to change of DNS.
The error can happen when running SEB on an Exams wi-fi network. At the bottom of the screen change to any other wi-fi network. That will give you Quit SEB button. Quit SEB safely.

Access the Network and Internet settings.

Adjust your computer’s settings

- Administrative Tools
- Color Management
- Devices and Printers
- Fonts
- Intel® Rapid Storage Technology
- Lenovo - View Management Utility
- Mouse
- Recovery
- Speech Recognition
- Troubleshooting
- Autodesk Plotter Manager
- Credential Manager
- Ease of Access Center
- ImDisk Virtual Disk Driver
- Internet Options
- Lenovo - Web Conferencing
- Network and Sharing Center
- Region
- Storage Spaces
- User Accounts

Change Adapter settings
Disable Virtual Host-Only Network. Right click on the network icon and disable.

Double click Wi-Fi adapter -> Properties.
Choose the properties of Internet Protocol Version 4
Change the DNS setting to Automatically.
2.1 On MAC computers DNS error can appear as white screen when running SEB on exams-test network.

Go to Preferences -> Network-> Advanced -> DNS.
Status: Connected
Wi-Fi is connected to www and has the IP address 192.168.1.104.

Network Name: www

- Automatically join this network
- Ask to join Personal Hotspots
- Ask to join new networks

Known networks will be joined automatically. If no known networks are available, you will have to manually select a network.

Show Wi-Fi status in menu bar

Advanced... ?
## Preferred Networks:

<table>
<thead>
<tr>
<th>Network Name</th>
<th>Security</th>
<th>Auto-Join</th>
</tr>
</thead>
<tbody>
<tr>
<td>exams-test</td>
<td>WPA2 Enterprise</td>
<td>✓</td>
</tr>
<tr>
<td>www</td>
<td>WPA2/WPA3 Personal</td>
<td>✓</td>
</tr>
<tr>
<td>Danny's iphone</td>
<td>WPA2/WPA3 Personal</td>
<td></td>
</tr>
<tr>
<td>HP</td>
<td>WPA/WPA2 Personal</td>
<td>✓</td>
</tr>
<tr>
<td>brownies-99</td>
<td>WPA/WPA2 Personal</td>
<td>✓</td>
</tr>
<tr>
<td>qlik</td>
<td>WPA2/WPA3 Personal</td>
<td></td>
</tr>
</tbody>
</table>

Drag networks into the order you prefer.

- ✓ Remember networks this computer has joined
- □ Show legacy networks and options

Require administrator authorization to:

- □ Change networks
- □ Turn Wi-Fi on or off

Wi-Fi MAC Address: a4:83:e7:5c:46:b9
DNS should be set for 0.0.0.0